

# Frequently Asked Questions

#### Who can attend the event?

The Elite Seminar is open to all Lyconet Marketers.

#### How can I attend the Lyconet Elite Seminar 2024?

You can buy your tickets for the event directly in the Lyconet App in the section "Events".

### I bought tickets for the Lyconet Elite Seminar 2024. Where can I find my purchased tickets?

You can find the event tickets you already purchased in the Lyconet App in the section "Events" under "Elite Seminar Budapest 2024".

Make sure your mobile phone has enough battery to show your ticket at the entry. In case you don't have data-roaming for Europe, make sure that you have a local simcard for mobile data.

#### Is my ticket automatically valid for the event?

Yes, one ticket will always be automatically assigned to you. If you have a pack of tickets, please make sure to assign the other tickets to other Marketers of your choice.

# I bought more than one event ticket. What can I do with the tickets that I do not need for myself?

You can share your purchased and paid tickets with other Marketers directly in the Lyconet App. To do so, simply search for an ID or scan the personal eventWorld QR code of the respective Marketer. The Marketer can find his personal eventWorld QR code in the Lyconet App by shaking his phone or by clicking on "Register".



# I received a ticket for the Lyconet Elite Seminar 2024 from another Marketer, but I cannot participate in the event. Can I share the ticket with another Marketer?

No. Only the Marketer who purchased or converted the respective event ticket can share it with other Marketers. In this case, please inform the Marketer from whom you received the ticket. As soon as he knows that you cannot participate in the event, the Marketer can revoke the ticket he shared with you, and he can then share his ticket with someone else.

### I shared one of my event tickets with another Marketer who cannot participate in the event. What can I do now?

You can revoke the ticket that you shared with the respective Marketer and share your ticket with another Marketer. This can be done in the Lyconet App under your guestlist by clicking on the "X" sign next to the name of the Marketer you would like to remove/revoke the ticket from. However, please be aware that this will only work as long as the Marketer has not purchased any upgrades and/or services for this ticket.

### I cannot attend both event days. Is my ticket still valid if I only come for the second day?

Yes, the ticket will still be valid.

#### I purchased the Translation Service. Where can I get the translation device?

Your translation device will be handed over at one of our translation handouts inside of the arena. You will find one translation handout at the ground floor, and two translation handout at the first floor.

<u>Useful tip</u> → bring your own headphones, that way you reduce waste and take care of our environment. Please note that the devices require headphones <u>with AUX cable</u>.

#### Can I attend the event even though I am not of age?

No, you have to be at least 18 years old to be able to attend the event. Children are not allowed at the event.

#### What is the address of the venue?

MVM Dome Budapest - Üllői út 133-1091, Budapest, 1091 Hungary.

#### What are the parking arrangements and directions?

The arena offers a parking lot for a fee. Find all details here: Parking Day 1 - <a href="https://mvmdome.funcode.hu/events/82477">https://mvmdome.funcode.hu/events/82477</a> Parking Day 2 - <a href="https://mvmdome.funcode.hu/events/85741">https://mvmdome.funcode.hu/events/85741</a>

#### Which is the nearest airport/public transport station?

Airport: Budapest Liszt Ferenc

Public transport: Budapest Népliget bus station



#### Which entry/sectors are recommended for wheelchair users?

The main entrance will lead to two elevators leading to the first concours.

The sectors 104 and 109 provide four seatings each for wheelchair users.

Wheelchair users with a Platinum Lounge ticket will have access over an elevator to the Platinum Lounge.

#### What is the sector selection and how can I select a sector?

In order to have a valid ticket, you need to select your ticket before the event days (27-28 September 27-28). This can be done in the ticket option, under the point "seating". Please be aware that if no sector has been selected until 23 September, a sector will be selected for you in any available sector automatically.

#### Can I buy food and drinks in the arena?

Yes, the arena has various concession stands offering food and beverages.

#### Which payment facilities are offered in the arena?

The whole arena offers cashless payment.

#### What are the benefits of the Lyconet Platinum Lounge?

Translation Service
Exclusive entry
Best view of the stage
Food and non-alcoholic beverages included on both event days
Separated area for networking

#### Who are the keynote speakers & artists?

https://www.lyconet-elite-seminar.com/#speakers

#### What is the dress code?

Business, or Business Casual at least

#### How can I get a copy of the event materials?

Linking to the Media Center

#### Will there be any kind of Honoring for Marketers on stage?

Yes, if you will be honored on stage, you will receive all information separately per e-mail and as push notification in your Lyconet App.



### What else should I consider for the Elite Seminar?

Make sure that you are using the newest version of the Lyconet App, that way you don't miss any information and have the newest features directly in your hand.

### If I have questions, who can I contact?

In case of any further questions, feel free to reach out to us: <a href="mailto:international.events@lyconet.com">international.events@lyconet.com</a>